

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending September 30, 2023

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's Liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																				Total	Total
1	Claims O/S at the beginning of the period	377	355	-	355	21,331	17,399	38,730	2,711	5,965	3	8,679	54	23	72	-	11,856	-	675	60,821	
2	Claims reported during the period	490	2,905	-	2,905	1,93,648	5,766	1,99,414	35,004	2,331	26	37,361	62	16	123	-	6,77,936	-	1,458	9,19,765	
	(a) Booked During the period	424	2,901	-	2,901	1,92,995	5,417	1,98,412	33,862	1,822	20	35,704	62	16	121	-	6,77,936	-	1,362	9,16,938	
	(b) Reopened during the Period	66	4	-	4	653	349	1,002	1,142	509	6	1,657	-	-	2	-	-	-	96	2,827	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	264	2,053	-	2,053	1,81,480	3,534	1,85,014	30,516	3,801	1	34,318	24	2	80	-	6,26,846	-	1,256	8,49,857	
	(a) paid during the period	224	2,047	-	2,047	1,76,262	3,469	1,79,731	29,652	1,205	1	30,858	21	2	79	-	6,26,846	-	1,241	8,41,049	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	40	6	-	6	5,218	65	5,283	864	2,596	-	3,460	3	-	1	-	-	-	15	8,808	
	Other Adjustment (to be specify)	94	197	-	197	6,966	697	7,663	1,592	492	2	2,086	17	7	35	-	95	-	193	10,387	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	509	1,010	-	1,010	26,533	18,934	45,467	5,607	4,003	26	9,636	75	30	80	-	62,851	-	684	1,20,342	
	Less than 3months	155	907	-	907	21,171	1,999	23,170	4,466	678	24	5,168	26	3	24	-	54,994	-	202	84,639	
	3 months to 6 months	72	36	-	36	2,758	2,189	4,947	332	624	-	956	24	7	5	-	1,225	-	57	7,329	
	6months to 1 year	59	25	-	25	1,261	2,938	4,199	53	399	1	453	5	5	13	-	5,318	-	23	10,100	
	1year and above	223	42	-	42	1,343	11,808	13,151	756	2,302	1	3,059	20	15	38	-	1,324	-	402	18,274	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending September 30, 2023

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's Liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																				(₹ in Lakhs)	Total
1	Claims O/S at the beginning of the period	31,820.04	748.73	-	748.73	11,906.10	82,581.68	94,487.78	1,877.33	15,088.44	4.69	16,970.46	168.34	126.47	1,325.90	-	1,413.49	-	1,896.93	1,48,958.15	
2	Claims reported during the period	3,553.52	525.66	-	525.66	42,519.72	33,169.37	75,689.08	26,416.11	11,957.83	8.06	38,381.99	992.44	2.12	103.23	-	37,389.12	-	1,481.28	1,58,118.44	
	(a) Booked During the period	3,222.55	525.36	-	525.36	41,433.36	33,169.37	74,602.72	25,934.78	10,781.44	8.06	36,724.27	992.44	2.12	103.23	-	37,389.12	-	1,379.93	1,54,941.74	
	(b) Reopened during the Period	330.98	0.30	-	0.30	1,086.36	-	1,086.36	481.33	1,176.39	-	1,657.72	-	-	-	-	-	-	101.35	3,176.70	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	14,564.16	700.12	-	700.12	42,078.69	16,260.15	58,338.84	15,988.00	9,561.05	0.44	25,549.49	24.23	15.38	128.08	-	33,112.42	-	1,584.71	1,34,017.44	
	(a) paid during the period	14,444.53	699.38	-	699.38	40,427.71	15,911.10	56,338.81	15,541.68	4,503.71	0.44	20,045.83	13.23	15.38	123.89	-	33,112.42	-	1,571.54	1,26,365.02	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	119.63	0.74	-	0.74	1,650.99	349.05	2,000.03	446.32	5,057.34	-	5,503.66	11.00	-	4.19	-	-	-	13.17	7,652.42	
	Other Adjustment (to be specify)	1,737.81	(138.66)	-	(138.66)	(1,042.74)	5,394.25	4,351.51	8,220.40	1,260.13	3.17	9,483.70	34.29	40.90	109.96	-	788.15	-	38.75	16,446.41	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	19,071.59	712.93	-	712.93	13,389.86	94,096.65	1,07,486.51	4,085.04	16,225.08	9.14	20,319.26	1,102.25	72.31	1,191.10	-	4,902.03	-	1,754.75	1,56,612.74	
	Less than 3months	1,289.72	235.29	-	235.29	5,398.69	12,795.95	18,194.64	2,458.39	4,212.36	5.65	6,676.39	17.57	0.55	67.02	-	3,637.25	-	245.88	30,364.31	
	3 months to 6 months	980.08	74.75	-	74.75	1,811.84	15,016.22	16,828.05	496.29	4,503.92	-	5,000.21	971.74	1.05	1.27	-	131.17	-	43.11	24,031.43	
	6months to 1 year	691.84	63.81	-	63.81	1,465.67	13,803.82	15,269.49	99.46	1,830.32	3.44	1,933.21	3.15	1.70	87.81	-	475.00	-	57.60	18,583.61	
	1year and above	16,109.96	339.08	-	339.08	4,713.66	52,480.66	57,194.32	1,030.91	5,678.49	0.05	6,709.45	109.79	69.01	1,035.00	-	658.61	-	1,408.16	83,633.38	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves